

Registration for existing customers

All existing customers will register using this form.

Step 1:

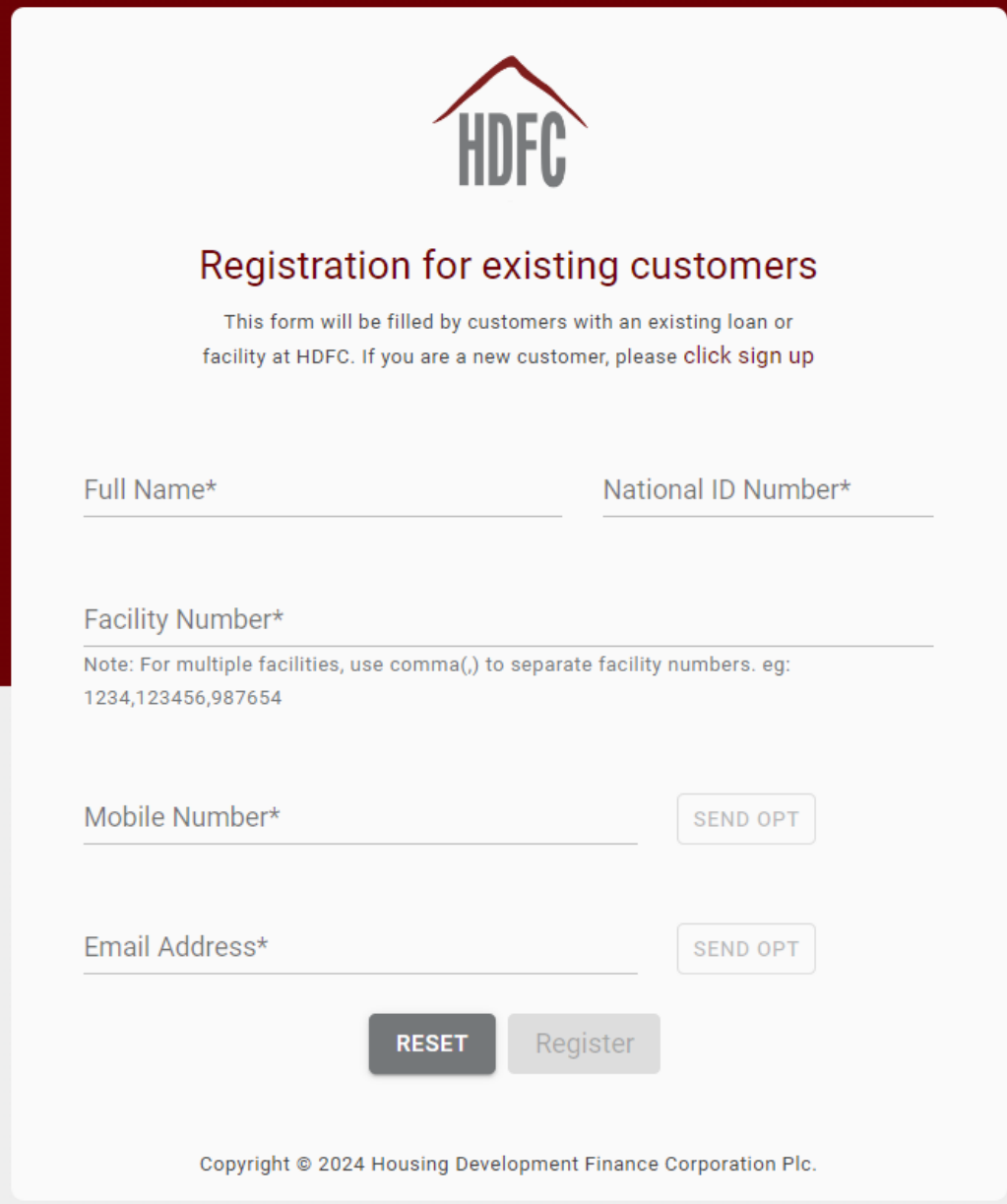
Fill in all the details required including

- a. Full name (as in your identity card)
- b. National ID card number
- c. Facility number (example: 900001, 88023, etc)

Step 2:

- a. Verify using your mobile number
- b. Verify using your email address

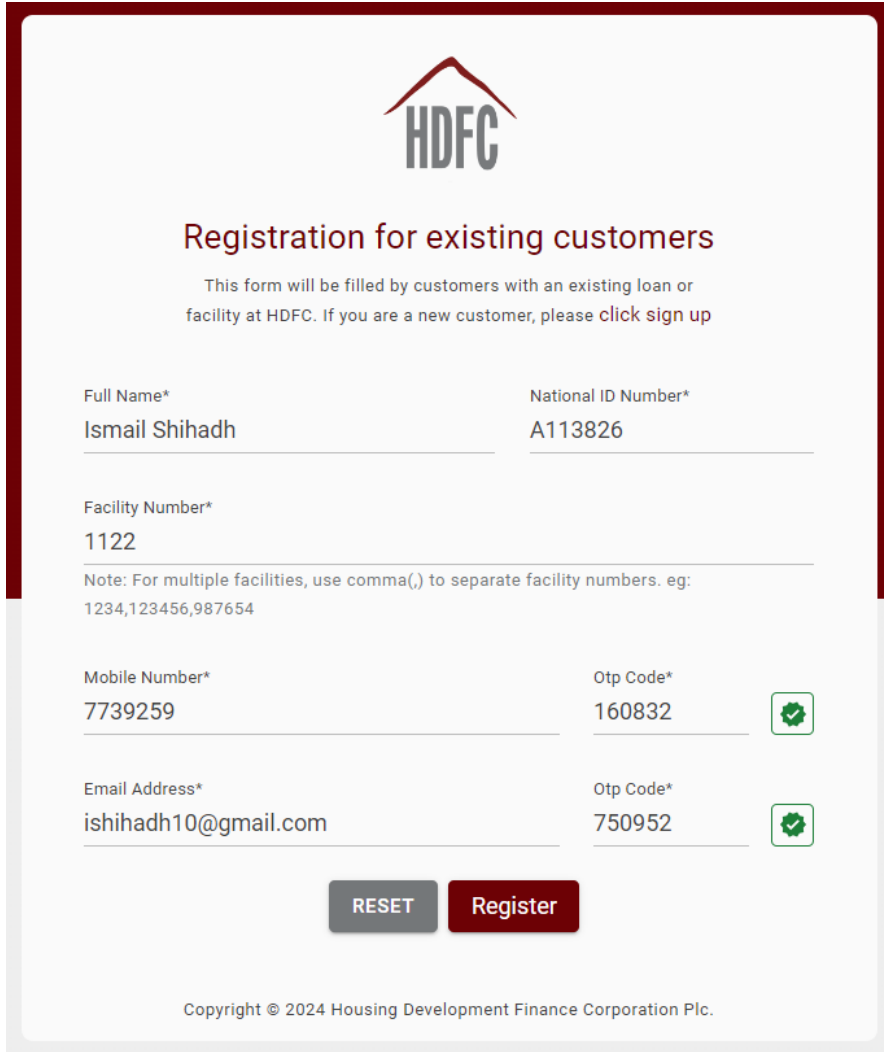
Step 3: Click Register & upload monthly slip



The registration form is titled "Registration for existing customers" and features the HDFC logo at the top. Below the title, a note states: "This form will be filled by customers with an existing loan or facility at HDFC. If you are a new customer, please click sign up". The form contains several input fields: "Full Name*" and "National ID Number*" (two columns), "Facility Number*" (one column), "Mobile Number*" (one column), and "Email Address*" (one column). Each of the last three fields has a "SEND OPT" button to its right. At the bottom, there are two buttons: "RESET" and "Register". The footer of the form reads "Copyright © 2024 Housing Development Finance Corporation Plc."

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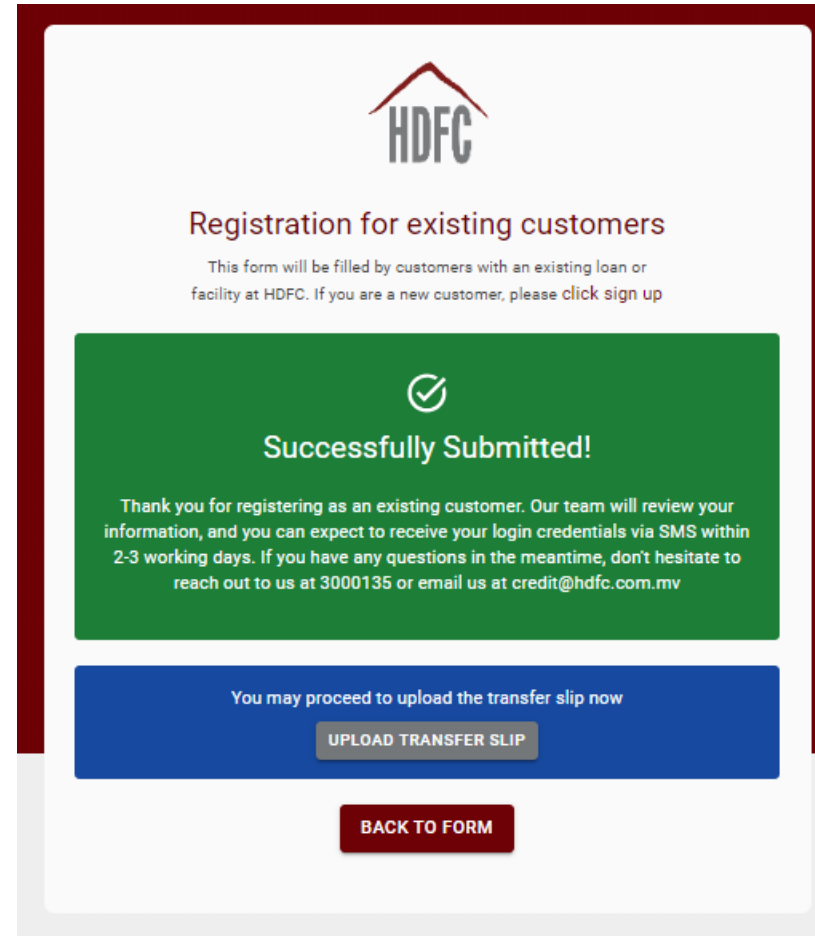
A correctly filled form will look like this:



The screenshot shows the registration form for existing customers. At the top is the HDFC logo. Below it is the title "Registration for existing customers" and a note: "This form will be filled by customers with an existing loan or facility at HDFC. If you are a new customer, please click sign up". The form contains several input fields: "Full Name*" with the value "Ismail Shihadh", "National ID Number*" with "A113826", "Facility Number*" with "1122", "Mobile Number*" with "7739259", and "Email Address*" with "ishihadh10@gmail.com". There are also two "Otp Code*" fields, one with "160832" and another with "750952", each accompanied by a green checkmark icon. At the bottom, there are "RESET" and "Register" buttons. The footer contains the copyright notice: "Copyright © 2024 Housing Development Finance Corporation Plc."

Upon successful registration,

1. a message will pop-up on the screen
2. a text will be sent to your mobile number confirming the successful registration



The screenshot shows the successful registration confirmation screen. At the top is the HDFC logo. Below it is the title "Registration for existing customers" and the same note as in the registration form. A large green box with a white checkmark icon contains the text "Successfully Submitted!". Below this, a message reads: "Thank you for registering as an existing customer. Our team will review your information, and you can expect to receive your login credentials via SMS within 2-3 working days. If you have any questions in the meantime, don't hesitate to reach out to us at 3000135 or email us at credit@hdfc.com.mv". At the bottom, there is a blue box with the text "You may proceed to upload the transfer slip now" and a button labeled "UPLOAD TRANSFER SLIP". Below that is a red button labeled "BACK TO FORM".

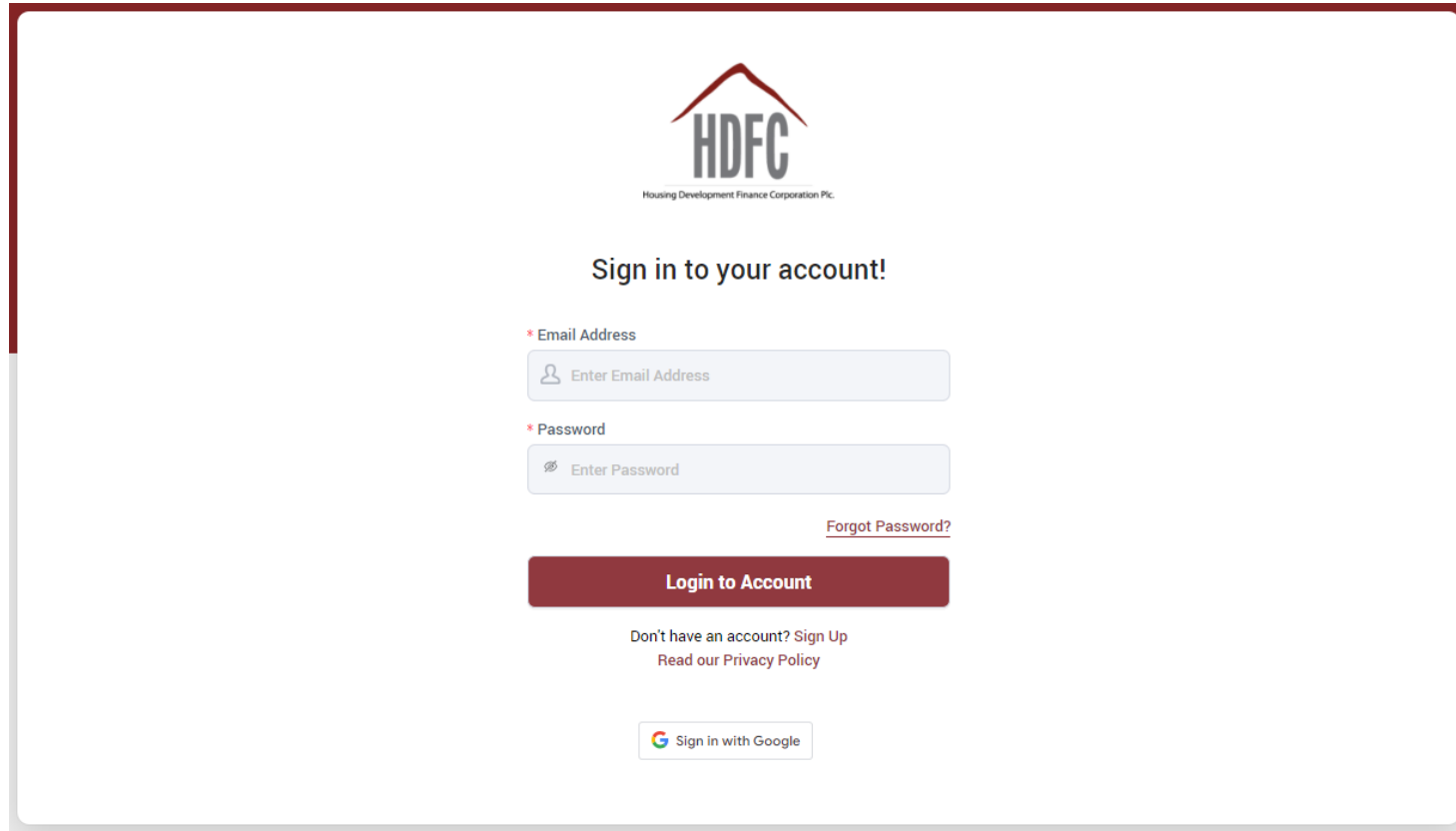
You can now upload your transfer slip for the monthly installment paid

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Our team will verify your registration within 3 working days.

An email with your login details and a temporary password will be sent to the email used in the registration.

Type the address, <https://portal.hdfc.com.mv> to login.



The screenshot shows the HDFC login interface. At the top center is the HDFC logo with the text 'Housing Development Finance Corporation Plc.' below it. The main heading is 'Sign in to your account!'. Below this are two input fields: one for 'Email Address' with a person icon and one for 'Password' with a key icon. A 'Forgot Password?' link is positioned to the right of the password field. A dark red 'Login to Account' button is centered below the fields. At the bottom, there are links for 'Don't have an account? Sign Up' and 'Read our Privacy Policy', and a 'Sign in with Google' button.

Make sure to change your password with your first login.